

# Phrase book for Bali



Southern Cross  
Travel Insurance  
scti.co.nz

A simple guide to reading signs,  
pronouncing words and saying phrases.

# Useful words and phrases

The Balinese speak Indonesian and the language is called Bahasa Indonesia.

You'll often see signage in both Indonesian and English in the larger centres.

Greeting	Pronunciation	Written
Hello	<i>HAH-lo</i>	Halo
Good morning	<i>S'LAH-maht PAH-ghee</i>	Selamat pagi
Good night	<i>S'LAH-maht MAH-lahm</i>	Selamat malam
Goodbye	<i>S'LAH-maht TING-gahl</i>	Selamat tinggal
<b>Manners</b>		
Please	<i>Suh-LAH-kann</i>	Silahkan
Thank you	<i>Tuh-REE-mah KAH-see</i>	Terima kasih
You're welcome	<i>Tuh-REE-mah KAH-see kem-BAH-lee</i>	Terima kasih kembali
Sorry	<i>Mah-AHF</i>	Maaf
Excuse me	<i>Mah-AHF, pehr-mee-see</i>	Maaf, permisi
<b>Simple words</b>		
Yes	<i>EEYAH</i>	Ya
No	<i>TEE-dah</i>	Tidak
Big	<i>Beh-sar</i>	Besar
Small	<i>Keh-CH-ill</i>	Kecil

Try the app **iTranslate** for translating from Balinese to English. If all else fails you can also try **Google Translate**.



# More words and phrases

New Zealand is 'Selandia Baru' to the Balinese.

## Getting assistance

### Pronunciation

### Written

Help!	<i>Toh-long!</i>	Tolong!
I'm lost	<i>SAHY-yah ter-sa-saht</i>	Saya tersesat
I understand	<i>SAHY-yah mng-GEHR-tee</i>	Saya mengerti
I don't understand	<i>SAHY-yah TEE-dah mng-GEHR-tee</i>	Saya tidak mengerti

## The basics

Where is the bathroom?	<i>Dee MAH-nah kam-AR ke-CH-ill</i>	Di mana kamar kecil?
Can I have the bill please?	<i>Meen-tah bohn?</i>	Minta bon?
How much is this?	<i>Beh-rah-pah?</i>	Berapa?

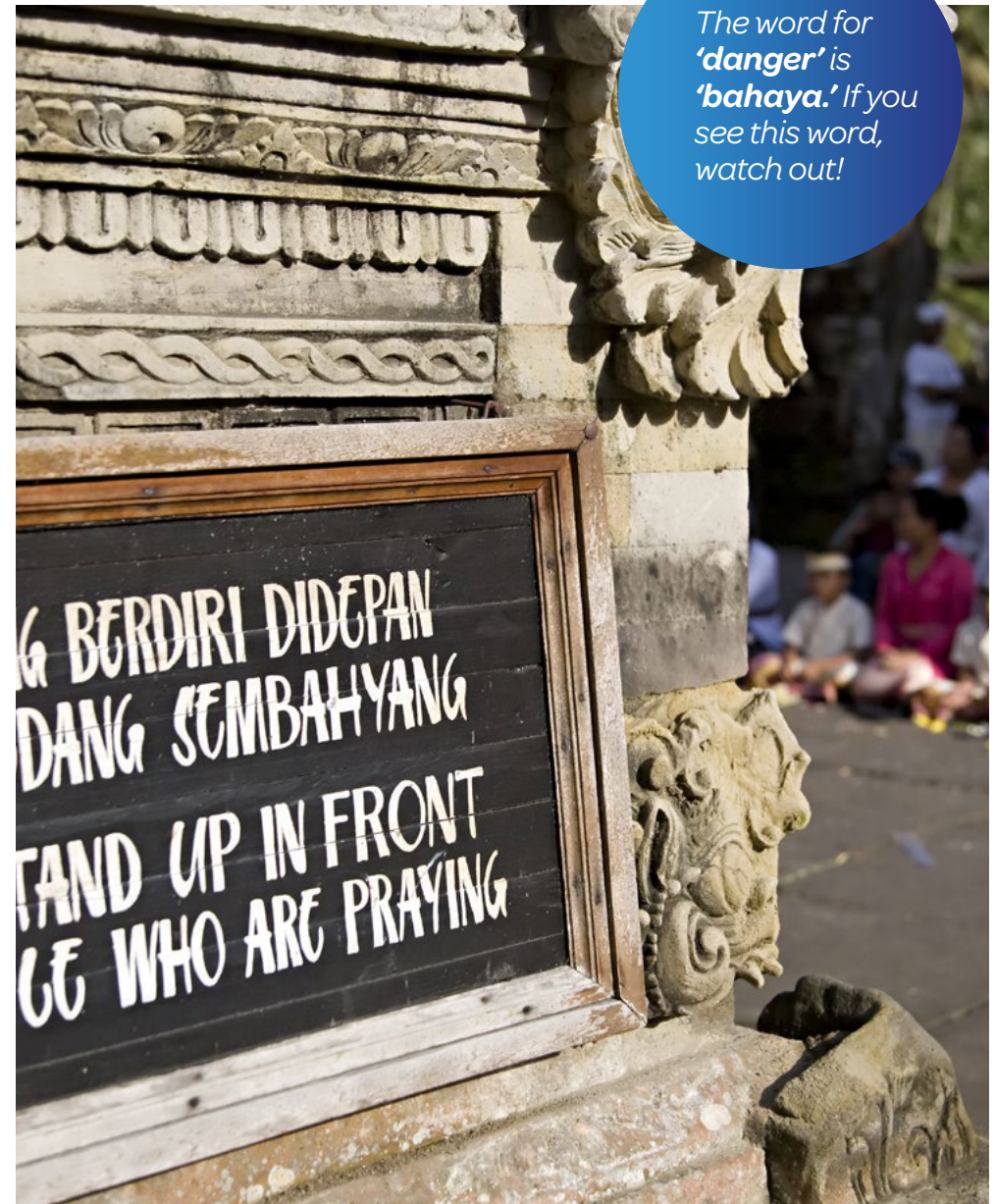
## Language

Do you speak English?	<i>Bee-sah bee-chah-rah bah-hah-sah Ing-griss?</i>	Bisa bicara bahasa Inggris?
I don't speak Indonesian.	<i>Sahy-ya TEE-dah, bee-sah bee-chah-rah bah-hah-sah in-do-NEE-sha</i>	Saya tidak bisa bicara bahasa Indonesia



# Basic signs

Basic signs	Pronunciation	Written
Entrance	<i>Mah-suhk</i>	Masuk
Exit	<i>Kah-loo-ahr</i>	Keluar
Open	<i>Boo-kah</i>	Buka
Closed	<i>Too-toop</i>	Tutup
Danger	<i>Bah-ha-yah</i>	Bahaya
Restroom	<i>Kah-mar keh-chill</i>	Kamar kecil
Men / Women	<i>Lah-kee lah-kee / wah-nee-tah</i>	Laki-laki / Wanita
Hot	<i>Pah-nahs</i>	Panas
Cold	<i>Deeng-in</i>	Dingin
Place signs		
Bank	<i>Bahnk</i>	Bank
Taxi	<i>TUKS-see</i>	Taksi
Police	<i>Poh-lee-see</i>	Polisi
Station	<i>Stah-see-ohn</i>	Stasiun
Airport	<i>Bahn-dah-rah</i>	Bandara
Restaurant	<i>Res-toh-rahn</i>	Restoran
Hospital	<i>Hos-pee-dahl</i>	Hospital
Hotel	<i>Ho-dhel</i>	Hotel



The word for 'danger' is 'bahaya.' If you see this word, watch out!

# What to do if things go wrong

If you have a medical emergency call our  
**Emergency Assistance  
number +64 9 359 1600.**

*We're here to support you  
24 hours a day, seven days a week!*



## If you lose your passport

Contact the New Zealand Embassy. They will help you through the process of getting a new passport.

### New Zealand Embassy Jakarta, Indonesia

Sentral Senayan 2, 10th Floor  
JI Asia Afrika No 8,  
Gelora Bung Karno  
Jakarta Pusat 10270  
Indonesia

(+62) 21-2995-5800

<https://www.mfat.govt.nz/en/countries-and-regions/south-east-asia/indonesia/new-zealand-embassy-and-mission-to-asean>

Monday-Thursday, 7:30 - 16:00  
Friday, 7:30-13:00

## If your flights are delayed or cancelled

Whether you are still in New Zealand or overseas, contact your service providers first i.e. airlines and accommodation, as they may provide refunds or alternative flight and accommodation options.

We deal with these sorts of problems all the time, so before paying for any extra costs, get in contact with us, we'll tell you what your policy covers and help you find the best solution.

Remember to keep all receipts for any additional expenses due to the delay – you'll need them to make a claim.

## If your stuff is stolen or broken

Report any theft to the local authorities and make sure you get a police report.

Before you replace any of your gear [email us](#) to find out how we can help and what your policy covers.

To make a claim you will need the original receipts for whatever was stolen and an incident report from the police or relevant authority.

## If you need a doctor or hospital

If you visit the doctor you should pay upfront then make a claim when you get home. You will need to send us a doctor's note and receipt.

If you need hospital treatment, call us so that we can:

- Tell you where to find the nearest qualified medical practitioner
- Co-ordinate emergency medical evacuation
- Keep your immediate family advised of your situation
- Provide payment guarantees to hospitals or emergency clinics